



corporate business automation

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REFERENCE LETTER

Corporate Printer Maintenance and Supplies (CPMS)

Pinelands Business Park
Unit B33
Pinelands

11 September 2009

To whom it may concern,

CPMS have been a preferred supplier to our business the last 4 years, and during this time we have received outstanding service from Neil Malherbe and his team.

They are always prepared to assist with any query we may have, and their ability to resolve issues speedily and efficiently has assisted CBA in expanding our business into new markets.

In the office automation industry "up time" is of the utmost importance, and CPMS' on site evaluation of potentially faulty cartridges have proven to do just that; they keep our customers printing with the least downtime.

We are also extremely happy with low number of DOA or faulty cartridges we receive from CPMS, as this has a further positive impact on our relationship with our valued customers.

CPMS form an integral part of our business model, and we are please to have suppliers like Neil that we can rely on.

Yours Sincerely,

Riann Le Roux
Operations Manager